














Q1: 1. In the past 12 months, how often have you used a data analysis tool or a tool similar to B...

| 1. In the past 12 months, how often have you used a data analysis tool or a tool similar to Beyond 20/20? | | | |
|---|--------|----------|---|
| | Counts | Percents | Percents |
| | | | 0 100 |
| Monthly | 7 | 36.8% |  |
| Weekly | 7 | 36.8% |  |
| This is my first time | 2 | 10.5% |  |
| Daily | 2 | 10.5% |  |
| Yearly | 1 | 5.3% |  |
| Totals | 19 | 100.0% | |
| Mean | -- | | |

Q2: 2. Was Beyond 20/20 easy to use and intuitive?

| 2. Was Beyond 20/20 easy to use and intuitive? | | | |
|--|--------|----------|---|
| | Counts | Percents | Percents |
| | | | 0 100 |
| Strongly Agree | 2 | 10.5% |  |
| Agree | 11 | 57.9% |  |
| Neutral | 3 | 15.8% |  |
| Disagree | 2 | 10.5% |  |
| Strongly Disagree | 1 | 5.3% |  |
| Totals | 19 | 100.0% | |
| Mean | 3.58 | | |




Q3: 3. How often do you access the Census Bureau's Web site and/or use Census Bureau data?

| 3. How often do you access the Census Bureau's Web site and/or use Census Bureau data? | | | |
|--|--------|----------|---|
| | Counts | Percents | Percents |
| | | | 0 100 |
| Daily | 13 | 68.4% |  |
| Monthly | 3 | 15.8% |  |
| Weekly | 3 | 15.8% |  |






[Continuing table]

| 3. How often do you access the Census Bureau's Web site and/or use Census Bureau data? | | | |
|--|--------|----------|----------|
| | Counts | Percents | Percents |
| | | | 0 100 |
| This is my first time | 0 | 0.0% | |
| Yearly | 0 | 0.0% | |
| Totals | 19 | 100.0% | |
| Mean | -- | | |

Q4: Manipulating (sort, filter) Data Online

| Manipulating (sort, filter) Data Online | | | |
|---|--------|----------|---|
| | Counts | Percents | Percents |
| | | | 0 100 |
| Moderately Well | 8 | 47.1% |  |
| Very Well | 7 | 41.2% |  |
| Very Poorly | 2 | 11.8% |  |
| Neutral | 0 | 0.0% | |
| Moderately Poorly | 0 | 0.0% | |
| N/A (Did not use) | 0 | 0.0% | |
| Totals | 17 | 100.0% | |
| Mean | -- | | |

Q5: Downloading Data

| Downloading Data | | | |
|-------------------|--------|----------|---|
| | Counts | Percents | Percents |
| | | | 0 100 |
| Very Well | 8 | 42.1% |  |
| Moderately Well | 6 | 31.6% |  |
| N/A (Did not use) | 3 | 15.8% |  |
| Neutral | 1 | 5.3% |  |
| Very Poorly | 1 | 5.3% |  |
| Moderately Poorly | 0 | 0.0% | |
| Totals | 19 | 100.0% | |
| Mean | -- | | |

Q6: Generating Charts and Graphs

| Generating Charts and Graphs | | | |
|------------------------------|--------|----------|----------|
| | Counts | Percents | Percents |
| | | | 0 100 |
| Moderately Well | 9 | 47.4% | |
| Neutral | 5 | 26.3% | |
| N/A (Did not use) | 3 | 15.8% | |
| Very Well | 2 | 10.5% | |
| Moderately Poorly | 0 | 0.0% | |
| Very Poorly | 0 | 0.0% | |
| Totals | 19 | 100.0% | |
| Mean | -- | | |

Q7: Ability to Print from Screen and Read

| Ability to Print from Screen and Read | | | |
|---------------------------------------|--------|----------|----------|
| | Counts | Percents | Percents |
| | | | 0 100 |
| Very Well | 6 | 31.6% | |
| Moderately Well | 5 | 26.3% | |
| N/A (Did not use) | 4 | 21.1% | |
| Neutral | 3 | 15.8% | |
| Moderately Poorly | 1 | 5.3% | |
| Very Poorly | 0 | 0.0% | |
| Totals | 19 | 100.0% | |
| Mean | -- | | |

Q8: Saving and Organizing Profiles

| Saving and Organizing Profiles | | | |
|--------------------------------|--------|----------|----------|
| | Counts | Percents | Percents |
| | | | 0 100 |
| Moderately Well | 8 | 42.1% | |
| Very Well | 4 | 21.1% | |
| Very Poorly | 3 | 15.8% | |
| N/A (Did not use) | 2 | 10.5% | |
| Neutral | 1 | 5.3% | |

[Continuing table]

| Saving and Organizing Profiles | | | |
|--------------------------------|--------|----------|----------|
| | Counts | Percents | Percents |
| | | | 0 100 |
| Moderately Poorly | 1 | 5.3% | |
| Totals | 19 | 100.0% | |
| Mean | -- | | |

Q9: Navigating Pages

| Navigating Pages | | | |
|-------------------|--------|----------|----------|
| | Counts | Percents | Percents |
| | | | 0 100 |
| Moderately Well | 10 | 52.6% | |
| Very Well | 5 | 26.3% | |
| Very Poorly | 2 | 10.5% | |
| Moderately Poorly | 1 | 5.3% | |
| N/A (Did not use) | 1 | 5.3% | |
| Neutral | 0 | 0.0% | |
| Totals | 19 | 100.0% | |
| Mean | -- | | |

Q10: Ability to Find Data (Search)

| Ability to Find Data (Search) | | | |
|-------------------------------|--------|----------|----------|
| | Counts | Percents | Percents |
| | | | 0 100 |
| Very Well | 6 | 31.6% | |
| Moderately Well | 6 | 31.6% | |
| Neutral | 3 | 15.8% | |
| Moderately Poorly | 2 | 10.5% | |
| Very Poorly | 1 | 5.3% | |
| N/A (Did not use) | 1 | 5.3% | |
| Totals | 19 | 100.0% | |
| Mean | -- | | |

Q11: Help Feature

| Help Feature | | | | |
|-------------------|--------|----------|----------|-----|
| | Counts | Percents | Percents | |
| | | | 0 | 100 |
| Moderately Well | 8 | 42.1% | | |
| N/A (Did not use) | 4 | 21.1% | | |
| Very Well | 2 | 10.5% | | |
| Neutral | 2 | 10.5% | | |
| Very Poorly | 2 | 10.5% | | |
| Moderately Poorly | 1 | 5.3% | | |
| Totals | 19 | 100.0% | | |
| Mean | -- | | | |



Q12: Other

| Other | | | | |
|-------------------|--------|----------|----------|-----|
| | Counts | Percents | Percents | |
| | | | 0 | 100 |
| N/A (Did not use) | 7 | 53.8% | | |
| Moderately Well | 2 | 15.4% | | |
| Neutral | 2 | 15.4% | | |
| Very Well | 1 | 7.7% | | |
| Very Poorly | 1 | 7.7% | | |
| Moderately Poorly | 0 | 0.0% | | |
| Totals | 13 | 100.0% | | |
| Mean | -- | | | |







Q13: 5. If you selected "other" in the above grid (question 4), please specify "other" below?

| 5. If you selected "other" in the above grid (question 4), please specify "other" below? | | | | |
|--|--------|----------|----------|-----|
| | Counts | Percents | Percents | |
| | | | 0 | 100 |
| Changing axes | 1 | 25.0% | | |
| Non intuitive visual layout of the links | 1 | 25.0% | | |







[Continuing table]

| 5. If you selected "other" in the above grid (question 4), please specify "other" below? | | | |
|--|--------|----------|---|
| | Counts | Percents | Percents |
| | | | 0 100 |
| test | 1 | 25.0% |  |
| Testing | 1 | 25.0% |  |
| Totals | 4 | n/a | |
| Mean | -- | | |

Q14: 6. How often did you need assistance and access or refer to the Training materials and/or th...

| 6. How often did you need assistance and access or refer to the Training materials and/or the Help feature? | | | |
|---|--------|----------|---|
| | Counts | Percents | Percents |
| | | | 0 100 |
| Needed help occasionally | 9 | 47.4% |  |
| Needed help frequently | 4 | 21.1% |  |
| Did not need any help | 3 | 15.8% |  |
| Don't know/Did not access this feature | 1 | 5.3% |  |
| Neutral | 1 | 5.3% |  |
| Almost always needed help | 1 | 5.3% |  |
| Totals | 19 | 100.0% | |
| Mean | -- | | |
















Q15: 7. Please rate your overall satisfaction with the Beyond 20/20 Web Data Server TRAINING MATE...

| 7. Please rate your overall satisfaction with the Beyond 20/20 Web Data Server TRAINING MATERIALS that you may have accessed. | | | |
|---|--------|----------|---|
| | Counts | Percents | Percents |
| | | | 0 100 |
| Satisfied | 8 | 42.1% |  |
| Very Satisfied | 3 | 15.8% |  |
| Neutral | 3 | 15.8% |  |
| Dissatisfied | 2 | 10.5% |  |
| Very Dissatisfied | 2 | 10.5% |  |
| NA/Did not access | 1 | 5.3% |  |

[Continuing table]

| 7. Please rate your overall satisfaction with the Beyond 20/20 Web Data Server TRAINING MATERIALS that you may have accessed. | | | |
|---|--------|----------|----------|
| | Counts | Percents | Percents |
| | | | 0 100 |
| Totals | 19 | 100.0% | |
| Mean | -- | | |

Q16: 8. What was your primary reason for using Beyond 20/20?

| 8. What was your primary reason for using Beyond 20/20? | | | |
|--|--------|----------|---|
| | Counts | Percents | Percents |
| | | | 0 100 |
| Alternative access to ACS data -- a slightly extended version of American Factfinder | 1 | 6.7% |  |
| Because I wanted timely over a period of time. | 1 | 6.7% |  |
| data | 1 | 6.7% |  |
| Testing | 1 | 6.7% |  |
| Testing at request of Customer Liaison Office. Wanted to become familiar with software in order to provide user input. | 1 | 6.7% |  |
| Testing question 8. | 1 | 6.7% |  |
| testing the ACS application. | 1 | 6.7% |  |
| This is a test - Doug Hillmer 0 | 1 | 6.7% |  |
| To access the American Community Survey. To get time series demographic, social and econmic data on yearly basis. | 1 | 6.7% |  |
| To do various cross-tabulations. | 1 | 6.7% |  |
| to get a table by occupation by race | 1 | 6.7% |  |
| to see the actual confidence intervals on the poverty data for one geographic area for different time periods. | 1 | 6.7% |  |
| To test | 1 | 6.7% |  |
| Training packet arrived. I am the State Data Center Coordinator for Indiana. | 1 | 6.7% |  |
| work | 1 | 6.7% |  |
| Totals | 15 | n/a | |

[Continuing table]

| 8. What was your primary reason for using Beyond 20/20? | | | | |
|---|--------|----------|----------|-----|
| | Counts | Percents | Percents | |
| | | | 0 | 100 |
| Mean | -- | | | |